



Red Lake Margaret Cochenour Memorial Hospital

MISSION:

The Red Lake Margaret Cochenour Memorial Hospital's focus is on delivery of inpatient, emergency and outpatient health care to Red Lake and surrounding communities.

We support and promote preventative health care.

We deliver safe health care utilizing best practices while maintaining fiscal responsibility.

We are committed to achieving standards of excellence and continuous performance improvements.

VISION:

Red Lake Margaret Cochenour Memorial Hospital's vision is to ensure excellent safe and appropriate health care by highly skilled and competent professionals in the programs we deliver or facilitate.

VALUES:

Red Lake Margaret Cochenour Memorial Hospital represents the beliefs of our organization, guiding all our decisions and actions.

- No one with a health care need will be turned away
- Treating all patients with respect, compassion and dignity
- Building a work environment where each person is valued, respected and has an opportunity for personal and professional growth
- Strengthening our relationship and partnerships; to collaborate fully with other service providers and stakeholders.
- Operating in a financially, medically and socially responsible manner

Strategic Plan April 1, 2009 – March 31, 2012



Red Lake Margaret Cochenour Memorial Hospital

Strategic Plan

Directions and Goals April 1, 2009 – March 31, 2012

Maintain and grow partnerships

Goal #1: Red Lake Margaret Cochenour Memorial Hospital will work in collaboration with the community, regional partners and stakeholders to ensure the best use of health care resources and improve service delivery.

Develop our staff for now and for the future

Goal #2: Red Lake Margaret Cochenour Memorial Hospital will facilitate appropriate recruitment, retention, orientation and education of all professional and support staff.

Planning for staffing shortages

Goal #3: Red Lake Margaret Cochenour Memorial Hospital will develop contingency plans to operate during shortages of physicians and other health care professionals.

Develop our Board of Governors for now and for the future

Goal #4: Red Lake Margaret Cochenour Memorial Hospital will promote an appointed and elected skills based board of governors while ensuring appropriate orientation and continuing education of trustees.

Focus on quality of care and patient safety

Goal #5: Red Lake Margaret Cochenour Memorial Hospital will continue to develop and review guidelines, processes and resources to ensure quality standards are met throughout all levels of the organization.

Red Lake Margaret Cochenour Memorial Hospital will continue to develop and review guidelines, processes and resources to ensure patient safety for patients, staff and visitors.