

Patient's Rights

You, The Patient/ Client/ Resident, Have The Right To:

- Be treated with courtesy and respect while maintaining your dignity, privacy, individuality and cultural diversity.
- Receive care in a safe and comfortable environment.
- Receive complete and accurate information which includes the treatment plan and tests including the benefits and risks to help you understand your medical condition.
- Take part in decisions about your care and get a second opinion if desired.
- Refuse any recommended treatment(s) after receiving complete information to allow for an informed decision.
- Have all information about you kept confidential.
- Know the names and profession of the members of your healthcare team.
- Be able to tell us any concerns about your care or stay without fear of reprisal and receive a timely response.
- Receive accessible services in relation to Ontarians with Disabilities.
- Have all discharge medications and follow up required explained to you.
- Formulate an "Advance Care Directive".
- Designate someone to act on your behalf or support you in making decisions about your healthcare.
- Receive disclosure of any adverse events that may result in harm.

Patient's Responsibilities

Your Rights Carry With Them Certain Responsibilities. We Ask You And/or Your Representative To:

- Provide relevant and accurate information to the healthcare team such as a list of all the medications and supplements you may be taking, past illnesses, allergies, and current health conditions.
- Be actively involved in your healthcare and treatment plan and speak up if you do not clearly understand the information you have received or the plans for your care.
- Accept responsibility for the decisions you make about your healthcare.
- Encourage your family/ representative to assist in your healthcare when appropriate.
- Take part in planning for your discharge and follow-up care.
- Be polite, courteous and respectful to staff, other patients, visitors, and families.
- Respect the privacy of other patients within the hospital.
- Take care of your belongings including your valuables. Tell a staff member as soon as possible about any concerns or complaints.
- Tell us if you need to cancel or reschedule your appointment(s).
- Provide a copy of your "Advance Care Directive" to the hospital if you have one.
- Respect the policies of the Red Lake Margaret Cochenour Memorial Hospital including:
 - not taking any drugs, medications, over the counter medications, vitamins or supplements which have not been prescribed by your doctor and administered by hospital staff;
 - not consuming alcoholic beverages during your stay;
 - not smoking inside of the hospital or within 9 metres of the facility;
 - acting in a safe and responsible manner.