

PARTNER	Organization level	Engagement OBJECTIVE	Engagement STRATEGY	GUIDELINES – NOTES
INTERNAL STAKEHOLDERS				
Patients/Caregivers	Board	Quality and safety	Patient and Family Advisory: co-design	PFAC reports to the Quality Committee
	Leadership	Quality, safety, patient and family satisfaction	Satisfaction surveys Focus groups	ECFAA
		Cultural Safety	Indigenous Working Group – co-design	Reports to Quality Committee
	Service	Patient centred care	Patient and Family rounds Discharge instructions Patient feedback process	
Employees	Leadership	Employee well-being and retention	Employee surveys Huddles Exit interviews Union negotiations Performance appraisals Employee recognition event Hospital staff meetings Education programs Department appreciation weeks CEO Report to Staff – monthly email	
Physicians	Board – Chief of Staff	Physician satisfaction	Physician appreciation event	May
	Leadership		Laboratory satisfaction survey One-on-one discussions Physician appreciation event Inclusion in ACLS, NRP training programs	
RLMCMH Foundation	Board	Collaboration – support	Foundation representative on the Board Volunteer recognition event	Corporate By-Laws
	Leadership		CEO attendance at Foundation meetings Leadership participation in events	
RLMCMH Auxiliary	Board	Collaboration – support	Auxiliary representative on the Board Volunteer recognition event	Corporate by-laws
	Leadership		CEO attendance at quarterly meeting	

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GOVERNMENT STAKEHOLDERS				
Ministry of Health – Ontario Health	Board - Leadership	Accountability and performance obligations for planning, integration and delivery of hospital programs and services.	HSAA Agreement Quarterly meetings between OH and RLH	Local Health System Integration Act, 2006 and the Connecting Care Act, 2019,
		Accountability and performance obligations for planning, integration and delivery of community mental health programs and services.	MSAA Agreement Quarterly meetings between OH and RLH	Local Health System Integration Act, 2006 and the Connecting Care Act, 2019, Ontario Health administers funding from the Province of Ontario to health service providers.
		Approval of capital projects	Capital Branch application for palliative care room	Hospital Capital Planning and Policy Manual
		Approval of CAT scan application	Capital Branch application for CT scanner	Hospital Capital Planning and Policy Manual
	Leadership	System coordination during emergencies/crises	Direct communication with OH	Minister of Health Emergency Response Plan
Ontario Health at Home	Leadership	Transition of care from hospital to home	Weekly rounds with coordinators Discharge planning	
Kiiwetinoong OHT	Leadership	Collaborate with Dryden and Sioux Lookout to better coordinate care and share resources	Monthly KHWOT executive meetings – co-design	Ontario Connecting Care Act, 2019
		Red Lake Local Health Hub collaboration, service integration, design; patient flow	RL Health Hub face-to-face meeting, annual Access and Flow Table	Ontario Connecting Care Act, 2019

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LOCAL HEALTH AND COMMUNITY STAKEHOLDERS				
Community members	Board	Community input/feedback	Public gatherings Open board meetings Annual report	
		Cultural safety	‘New to Town’ events	
Municipality of Red Lake	Leadership	Physician recruitment	Community Health Care Committee	Committee Terms of Reference
		Cultural safety	Community Safety Committee & Well-being committee	Inclusion Accord
		Emergency planning	RL Community Emergency Planning Committee	
Pikangikum First Nation	Leadership	Collaborate/support/engage	Attendance at PHA quarterly meetings Pikangikum Community site visit	
		CT Scan support	Face to face meetings/emails	
Red Lake Family Health Team	Leadership	Coordinate services Collaborate	Weekly FHT/RLH meetings	
Red Lake Medical Associates	Leadership	Recruitment – retention – ED schedule	Weekly meeting Hospital orientation for new physicians, locums	HOCC RNPGA
Ear Falls FHT	Leadership	Coordinate/collaborate	Quarterly meeting	
Regional Shared Services <ul style="list-style-type: none"> NW Regional Pharmacy TBR IT Shared Service ONE Health Information Technology Services NW Regional Palliative Care NW Regional Palliative Care NW Ontario Lab Services TBR Cancer Care Program 	Board	Information – collaboration	Board chair attendance at RSSN Council meetings	
	Leadership	Program oversight, information exchange, best practice guidelines, Policy development	Monthly meetings Consultations Working groups/operations Change management – Meditech Expanse	

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Dryden Regional Health Centre	Board	Contract negotiation/approval	Contract negotiation	
<ul style="list-style-type: none"> Financial Payroll/Benefits Chemotherapy mixing Regional Surgical Network 	Leadership	Contract oversight	Day to day management of contract services Communication: email, phone	
Lake of the Woods <ul style="list-style-type: none"> Biomedicine Regional Surgical Network Diagnostic Imaging 	Leadership	Biomedicine contracted service Surgical service coverage DI coverage for RLH	Contract negotiation with LOTWH Direct hospital to hospital communication	RNS Agreement
Northwood Lodge <ul style="list-style-type: none"> Patient transitions in care Laundry Maintenance Food services Physiotherapy 	Leadership	Contract management Delivery of contracted services Transitions in patient care	Quarterly meetings	
Indian Friendship Centre	Leadership	Cultural safety, equitable access to service	Indigenous Working Group meetings One-on-one meetings	Truth and Reconciliation recommendations
Community Services: <ul style="list-style-type: none"> Emergency Shelter New Starts Harmony Centre 	Leadership	Cultural safety Equitable access to services	Indigenous Working Group meetings	Truth and Reconciliation recommendations
Harmony Centre	Leadership	Contract management	Contract with Harmony Centre for meal service delivery to daycares	
Kenora District Services Board <ul style="list-style-type: none"> Ambulance garage Community Paramedicine 	Leadership/Board	Negotiated rental contracts	Contract negotiations for ambulance garage	
	Leadership	Establish process for patient flow/transitions of care between hospital and community paramedicine	Direct communication	