

MOBILE CRISIS WORKER (After-Hours, On-Call Position)

Sponsored by the Red Lake Hospital, Community Counselling & Addiction Services is looking for knowledgeable, informed, and dedicated Mobile Crisis Workers to provide crisis intervention within Red Lake / Ear Falls. These Workers will take call for a 1 week period of time, from 6pm – 2am weekdays and 24 hours on Saturday and Sunday, starting October 1, 2019. Remuneration is not contingent on call volume, and is a guaranteed rate less deductions.

POSITION SUMMARY:

The Mobile Crisis Worker's main function is to respond to mental health and addictions crises, across the lifespan, at a location that is convenient for the person / people in crisis. Working in collaboration with hospital staff and partnering with police, the Mobile Crisis Worker will provide risk assessments, crisis intervention and counselling, and referrals for individuals in crisis. Prevention of on-going or continued crisis is a goal of the program.

KEY DUTIES:

- Promptly respond to requests for service (e.g. from the hospital, the police, or district / regional crisis line);
- Respond with local police services to mental health and addictions calls outside of the hospital;
- Complete mental health, addictions, and risk assessments with individuals in crisis;
- Develop safety plans, as indicated;
- Provide clinical intervention with a sound knowledge of crisis intervention, recovery based practiced, severe and persistent mental health and substance use issues, developmental stages, the impact of culture, and an awareness of community resources;
- Ensure accurate and timely reports, data entry and documentation in relevant systems;
- Upon request, represent the program at community events;
- Participate in initial and on-going training;
- Promote good public relations and healthy community partnerships and alliances.

KNOWLEDGE / SKILLS / ABILITIES:

- Post-Secondary Degree or Diploma in the Health or Human Services field;
- Registered as a Social Service Worker, Social Worker, Nurse, Nurse Practitioner, Occupational Therapist, or Psychotherapist in the province of Ontario, in good standing;
- Clinical knowledge and experience in the application of crisis intervention techniques (e.g. assessment, de-escalation, safety planning, resource building, etc.);
- Demonstrated understanding of factors impacting culturally safe care;
- Experience with Indigenous peoples;
- Demonstrated knowledge and understanding of how different developmental stages affect intervention;
- Certification in the following courses is an asset: First Aid and CPR, ASIST, CPI;
- Demonstrated knowledge of relevant legislation (e.g. the Mental Health Act; Child and Family Services Act);
- Strong interpersonal and oral/written communication skills;
- Sound judgment, good observation, and client assessment skills;
- Must possess the ability to work collaboratively and in partnership with other community organizations;
- Demonstrated computer and technological proficiency, including the use of Microsoft Office;
- Must have access to a reliable personal vehicle and a current valid class 'G' driver's license, and insurance to cover transportation of clients;
- The ability to communicate in local Indigenous languages is an asset.

The Red Lake Margaret Cochenour Memorial Hospital is committed to employment equity. Upon request, accommodation for disabilities can be provided in the hiring process to applicants who meet the required qualifications outlined in the job description.

Persons interested in this position are invited to submit their resume with cover letter by Friday, September 6, 2019 to:

Marcia Scarrow, Director
Community Counselling and Addiction Services
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