



Welcome to the Red Lake Margaret Cochenour Memorial Hospital (RLMCMH)



Respect ~ Accessibility ~ Dignity ~ Compassion ~ Safety



Did you know?

Patients have rights and this is how our hospital will honour them
We are committed to:



Treating everyone with **respect, dignity, and compassion.**



Ensuring your privacy and maintain **confidentiality** of your healthcare information.



Being a **safe, comfortable and accessible** space.



Be helpful to patients and to provide an environment that is **free of discrimination.**



Your care team members will **introduce** themselves and explain why they are there.



You lead the **decision-making regarding your care.** You can choose to involve family, a support person or someone you want to speak on your behalf (advocate). Please let us know whom you want to include.



We will make every effort to **provide** and **explain** all you will need to make decisions about your care.



Clear and timely communication is important during your hospital stay. Before you go home we will review, together, your care plan including special instructions, medication changes, follow-up appointments and next steps. Take this time to ask any questions you may have.

You can help

- Keep the hospital a safe space please treat all those you encounter with **respect.**
- Provide as much of your healthcare information as possible.
- Bring your current medications or a list every time you come to the hospital. This helps us keep you safe.
- Only take medications at the hospital that your care team has given to you. If you have concerns or questions about your medications, please let us know.

As a patient of the hospital, you have the right to discuss any concerns regarding your care with Patient Relations. If you have any concerns, please phone 727-3804 or ask to talk to the Director of Quality and Risk.

