

Red Lake Margaret Cochenour Memorial Hospital

Strategic Plan 2020-2023 Summary

Our Vision: Working Together Towards Excellence in Northern Healthcare

Our Mission: Compassionate, Quality Care – Every Patient, Every time



Our 2020-23 Priorities

Priorities	Quality	Access	Team	System Leadership and Innovation	Sustainable Infrastructure
Goals	<i>To provide quality, evidence-informed, physically, psychologically and culturally safe care</i>	<i>To help patients and families get the care they need</i>	<i>To value each other</i>	<i>To contribute leadership and innovation to our healthcare system</i>	<i>To manage our resources responsibly</i>
Objectives	<ul style="list-style-type: none"> Improving Indigenous Patient experience Improving overall patient experience Meeting our Quality Improvement Plan Mental Health and Palliative Care targets Achieving Lab, Pharmacy and overall accreditation 	<ul style="list-style-type: none"> Increasing care access through virtual visits Participating in initiatives to improve access to care. Reducing 30-day readmission rates for selected conditions 	<ul style="list-style-type: none"> Decreasing turnover Continue improving staff satisfaction Decreasing the number of violence-related incidents in our workplace Increasing the number of primary and secondary school students directly informed about healthcare careers 	<ul style="list-style-type: none"> Partnering to innovate and improve healthcare delivery in our region and province 	<ul style="list-style-type: none"> Achieving our fiscal targets Maintaining Information Technology system availability Maintaining Cybersecurity