## JOB POSTING

21-28

**POSTION:** Site System Support Technician, Permanent Full-Time

POSTING DATE: May 4, 2021

CLOSING DATE: May 19, 2021

DATE AVAILABLE: Immediately

**SHIFT:** 37.5 hours per week, Monday – Friday

**SALARY:** Hourly wage dependent on experience. Pension, health / dental coverage, disability insurance,

And vacation (4 weeks to start). Eligible for up to \$3000 in relocation assistance.

## **QUALIFICATIONS:**

Microsoft Certified Professional, preferred

- Practical knowledge of any of the following skill areas would be an asset: MS Office, MS Exchange Server, MS-SQL Server, video-conferencing technologies, and/or virtual machines/servers
- Minimum of two years of relevant experience providing system support, training, consultation and system implementation
- Must have advanced understanding of computer hardware, including experience in working with a networked environment
- Must be capable of working independently with minimum supervision
- Excellent interpersonal and communication skills
- Excellent client service skills
- Demonstrates behaviours consistent with Red Lake Hospital's Code of Conduct
- Demonstrates Red Lake Hospital's Core Values; Respect, Keeping Our Word, Speaking up For Our Patients, Working Together, and Being Inclusive.
- Demonstrates cultural humility and a focus on culturally safe care

## **RESPONSIBILITIES:**

- Assist in the provision of computer services, including support, assistance, training and acting in the capacity of liaison with end-users.
- Provide technical support and training for all hardware, application software, and operating systems software.
- Diagnose, evaluate and resolve problems.

RLMCMH is an 18 bed facility located in beautiful, rural Northwestern Ontario. We offer 24 hour emergency care, acute & chronic care, obstetrics, diagnostic services, rehabilitation, and a variety of day clinics. The community of Red Lake is home to approximately 5000 residents. The primary industries include mining, tourism, and forestry. The town is approximately a 3 hour drive from Kenora and a five hour drive from Winnipeg. Red Lake can be accessed by road or by air.

Red Lake Margaret Cochenour Memorial Hospital is committed to employment equity. Upon request, accommodation for disabilities can be provided in the hiring process to applicants who meet the required qualifications outlined in the job description.

Those interested in the position are requested to apply in writing to:

Pearl Fleming, HR & Communications Lead

## jobs@redlakehospital.ca

Red Lake Margaret Cochenour Memorial Hospital Box 5005ed Lake Ontario POV 2M0