# BLACKBERRY: Setting up Exchange ActiveSync Blackberry OS 10

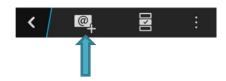
While viewing the home screen, swipe down from the top of the screen

## Select Settings > Accounts

Select Accounts from the system settings menu.



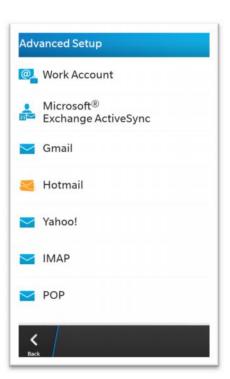
Tap on the **Add account** icon at the bottom of the screen.



Select the **Advanced** icon that appears along the bottom toolbar at the bottom of the add account screen.

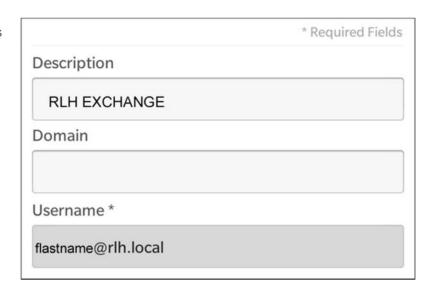
Advanced setup.

On the Advanced Setup screen, select **Microsoft Exchange ActiveSync**.



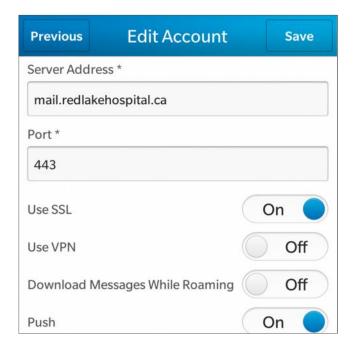
### Enter account information.

- 1. Enter **Description** or Name of the Account to identify it as you wish or use **RLH Exchange**
- 2. Leave the Domain field blank.
- 3. Enter your username: flastname@rlh.local
- Enter your hospital email in the email address field.
- 5. Enter your password in the Password field



# BLACKBERRY: Setting up Exchange ActiveSync Blackberry OS 10..cont...

- 6. Enter Server address field: mail.redlakehospital.ca.
- 7. Port listed should be 443.
- 8. Turn on **Use secure connection (SSL).**
- 9. Turn on **Push** for always on capability.
- 10. Set sync timeframe to **14 days**. (-/+ mail to be downloaded from server to your device depending on your preferences & memory available)
- 11. Click on Next

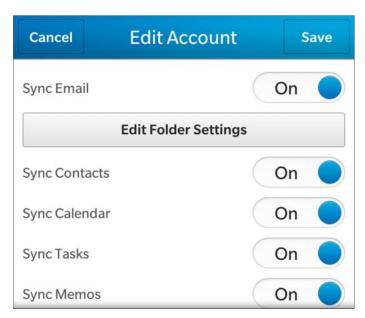


#### **Wait for Setup to Complete**

Turn on sync for email, contacts, calendar, tasks and memos. It may take a few minutes to fully sync all your messages to your inbox.

Click **Done** to complete the setup.

<u>VERY IMPORTANT</u>: If you have subfolders they have to be "Turn ON" for synchronizing. Open/Tap on **Edit Folder Settings** and choose the folders to include.



## Removing an account:

- 1. While viewing the home screen, swipe down from the top of the screen
- 2. Select **Settings > Accounts**
- 3. Tap on the account you'd like to remove
- 4. Tap **Delete**.