

JOB POSTING: Mobile Crisis Worker (After-Hours, Standby / On Call)

Position: After-hours, standby / on call

Start Date: Fall 2023

Hours: 8 hours on weekdays and 24 hours on Saturday, Sunday, and Statutory Holidays. The standby rotation is typically for a period of one week, approximately every 5-6 weeks. Remuneration is not contingent on call volume, and is a guaranteed rate.

Summary:

Reporting to the Director of Community Counselling & Addiction Services, Mobile Crisis Workers (MCW) provide crisis intervention within Red Lake / Ear Falls. The MCW's primary function is to respond to mental health and addictions crises, across the lifespan. Working in collaboration with police, the Mobile Crisis Worker will provide risk assessments, crisis counselling, and referrals for individuals presenting in crisis. Prevention of on-going or continued crisis and diversion from hospital is a goal of the program.

Qualifications:

- Post-Secondary Degree or Diploma in the Health or Human Services field;
- Registered as a Social Service Worker, Social Worker, Nurse, Nurse Practitioner, Occupational Therapist, or Psychotherapist in the province of Ontario, in good standing;
- Clinical knowledge and experience in the application of crisis intervention techniques (e.g. assessment, de-escalation, safety planning, resource building, etc.);
- Demonstrated understanding of factors impacting culturally safe care;
- Experience with Indigenous peoples;
- Demonstrated knowledge and understanding of how different developmental stages affect intervention;
- Certification in the following courses is preferred: First Aid and CPR, ASIST, CPI;
- Demonstrated knowledge of relevant legislation (e.g. the Mental Health Act; Child and Family Services Act);
- Strong interpersonal and oral/written communication skills;
- Sound judgment, good observation, and client assessment skills;
- Must possess the ability to work collaboratively and in partnership with other community organizations (e.g. police, hospital);
- Demonstrated computer and technological proficiency, including the use of Microsoft Office;
- Must have access to a reliable personal vehicle and a current valid class 'G' driver's license, and insurance to cover transportation of clients;
- The ability to communicate in local Indigenous languages is a preference.

Position Responsibilities:

- Promptly respond to requests for service (e.g. from the hospital or the police);
- Respond with local police services to mental health and addictions calls outside of the hospital;

- Complete mental health, addictions, and risk assessments with individuals in crisis;
- Complete suicide risk assessments;
- Develop safety plans, as indicated;
- Provide clinical intervention with a sound knowledge of crisis intervention, recovery based practiced, severe and persistent mental health and substance use issues, developmental stages, the impact of culture, and an awareness of community resources;
- Ensure accurate and timely reports, data entry and documentation in relevant systems;
- Upon request, represent the program at community events;
- Participate in initial and on-going training;
- Promote good public relations and healthy community partnerships and alliances.

Please submit cover letter and resume to Pearl Fleming at jobs@redlakehospital.ca